

Electric Summer

AT BATTERSEA POWER STATION

POWERED BY



ELECTRIC SUMMER ACCESS GUIDE

SITE DESCRIPTION

UK weather can be changeable - rain, warm temperatures and strong winds can make the surface of the event wet. Please check for any weather warnings on the day of your booking and, if in doubt, bring waterproof clothing.

LIGHTING

Whilst there is no strobe lighting, some of the festive lights may include pulsating or flashing.

ESSENTIAL COMPANION TICKETS

As Electric summer is a free to enter event no entry ticket is required. Tickets will be provided for Companions or Personal Assistants for standard adult ticket holders who require additional assistance, at no additional cost for the rides. For those with Child and Teen tickets, Personal Assistant ticket shall also be provided if required, at no additional cost, but the child or teen must be accompanied by a paying adult ticket holder (such adult ticket holder may be the Companion or Personal Assistant).

To help us provide the best possible service, our ticketing partner TodayTix has collaborated with Nimbus Disability to use the Access Card Scheme, making ticket booking and access simpler for customers with accessibility requirements.

At Electric Summer, we're proud to support the Access Card Scheme, a nationally recognised system that helps make events more accessible and inclusive.

Guests who require assistance to attend our event, can book a free Essential Companion ticket online if they hold an Access Card with a +1 or +2 symbol.

If you don't have an Access Card, our partners at Nimbus offer a **free** application for a **TodayTix Digital Access Pass** for Electric Summer. Once approved, you'll be able to book an Essential Companion ticket online.

The above scheme and facilities are for customers with permanent/ long term access requirements and are not for people with temporary impairments such as broken bones, healing wounds or people who are pregnant. PA's attending through this scheme must be 18 years old by the start of the event.

BOOKING TICKETS

Please select the date and time you would like to book our rides from the availability on our booking page.

Select the required type and number of entry tickets. Please ensure to add your free of charge Essential Companion/ Personal Assistant ticket to your booking. The Essential Companion Ticket must be added alongside a paid adult entry ticket. You will need to present the relevant documentation at our Box Office, to pick up your Essential Companion ticket(s). This will be assessed on a case-by-case basis. Tickets will be cancelled if proof is not provided on the day.

RELEVANT DOCUMENTS

Examples of relevant documentation are as follows:

- DLA (Disability Living Allowance)
- PIP (Personal Independence Payment)
- Evidence of registered severely sight impaired (blind)
- CredAbility Access Card (with +1 icon)
- Copy of Attendance Allowance letter
- Recognised Assistance Dog ID card
- Any other relevant documentation

WHEELCHAIR ACCESS

Wave Swinger has stairs to enter, so not accessible to all

Dodgems there are four steps to access the ride

The Big Wheel 1 x Wheelchair gondola with ramp available (Capacity of 1 x wheelchair user + 1 other)

Roller Rink Yes, and we have an accessible and low-sensory session available.

The bar rooftop would not be wheelchair accessible

ACCESSIBLE SESSIONS

Our accessible skate sessions have a lower capacity of guests, have reduced levels of music/sound as well as lighting.

MEDICAL FACILITIES

We have first aid medical facilities on site.

If you need urgent medical attention, please contact any member of staff. Unfortunately, we do not have any secure storage for medicines on site. If you have any further questions or queries, please Submit a request to our customer service team here under 'Accessibility Information':

ASSISTANCE DOGS

Glide at Battersea Power Station is committed to making sure the event is as inclusive and accessible to all and we understand that some customers will rely on an assistance dog to attend our events.

Glide at Battersea Power Station reserves the right to turn away dogs who do not comply with Assistance Dogs UK guidelines surrounding assistance dogs.

In order to ensure the smoothest entry possible, we would advise contacting our customer service team so that they can help facilitates your entry at the event and provided necessary information regarding the venue.

Please note that dogs are not permitted on the rides.

PARKING

Parking is available in Electric Boulevard (SW11 8BH) 24 hours a day. To access the Electric Boulevard car park, enter from Battersea Park Road and drive along Pump House Lane and go down the car park ramp on the left-hand side, labelled 'Public Car Park'. At the bottom

of the ramp, keep following the signs to the Public Car Park. Please note, there are a limited number of spaces available and different tariffs apply